NEW OPTIONS FOR PAYMENT OF ELECTRICITY BILLS

APDCL is pleased to inform its valued consumers that several new options for payment of Electricity bills have been introduced in addition to its normal revenue collection methods to make the system of paying the electricity bills easy and convenient for its consumers.

The following are some of the options provided by APDCL:-

<table>
<thead>
<tr>
<th>Modes of Payment</th>
<th>Services</th>
<th>Service Providers</th>
<th>Charges to be paid by the consumers</th>
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</thead>
<tbody>
<tr>
<td><strong>Online Mode (With access to Internet)</strong></td>
<td>Log on to <a href="http://www.apdcl.gov.in">www.apdcl.gov.in</a> and pay through either of the two payment gateways</td>
<td><strong>Bill Desk</strong> payment gateway</td>
<td>Rs. 5.00 + Service tax per transaction for <strong>Net banking</strong>.</td>
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<td></td>
<td>1.1% of bill amount + service tax subject to a minimum of Rs. 5.00 per transaction for <strong>Credit card</strong>.</td>
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<td></td>
<td></td>
<td><strong>APDCL Payment gateway (will be added soon)</strong></td>
<td>Rs. 3.50 + Service tax for <strong>Net banking</strong>.</td>
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<td></td>
<td></td>
<td></td>
<td>1% of bill amount + service tax for <strong>Credit card</strong>.</td>
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<td>Through Wallets</td>
<td><strong>Vodafone m-pesa Wallet</strong></td>
<td>Rs. 5.00 + Service tax per transaction.</td>
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<td><strong>Airtel Money Wallet</strong></td>
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<td><strong>Paytm Wallet</strong></td>
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<td><strong>Pay Point Wallet</strong></td>
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<tr>
<td><strong>Offline Mode (Without access to Internet)</strong></td>
<td>Payment at various counters/outlets, etc. facilitated by</td>
<td><strong>State Bank of India</strong> through Point of Sale (POS) machines presently working at some areas of Guwahati Electrical Circle-1, Tezpur Electrical Circle and North Lakhimpur Electrical Circle.</td>
<td>Rs. 7.00 + service tax per transaction.</td>
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<td><strong>Bill Cloud (P) Ltd</strong> presently working under Teok Electrical Division which is to be expanded to Silchar Electrical Zone.</td>
<td>Rs. 10.00 + service tax for bill amount up to Rs. 1500.00 and Rs. 12.00 + service tax for bill amount above Rs. 1500.00.</td>
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<td></td>
<td></td>
<td><strong>Sahaj e-Village Ltd</strong> presently working under Nalbari Electrical Division.</td>
<td>Rs. 7.49 + Service tax per transaction.</td>
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<td></td>
<td><strong>Sumato Globaltech (P) Ltd</strong> to be started soon at North Lakhimpur and Dhemaji Electrical Divisions.</td>
<td>Rs. 7.00 for bill amount up to Rs. 1000.00 and Rs. 10.00 for bill amount above Rs. 1000.0 (inclusive of service tax).</td>
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<td></td>
<td><strong>Arunudoi Centres</strong> or Common Service Centres of CSC e-Governance Service India Ltd to be started soon.</td>
<td>Rs. 10.00 + service tax per transaction.</td>
</tr>
</tbody>
</table>

The consumers are requested to utilize the facilities provided for their convenience. For any doubts and clarifications the consumers can contact the respective Sub-Division/Division/Circle Offices. Please go through the following pages for a briefing of the above mentioned options.
ONLINE MODE (WITH ACCESS TO INTERNET)

1. Online payment at www.apdcl.gov.in through internet banking or credit card or debit card using either BILL DESK payment gateway or APDCL payment gateway.

a) BILL DESK PAYMENT GATEWAY: Log on to www.apdcl.gov.in and pay using BILLDESK payment gateway powered by Bill Desk (P) Ltd. The payment can be done through net banking, debit card or credit card. An e-receipt will be generated instantly. The consumer will also receive an SMS confirmation regarding the transaction.

The rates of service charges are as follows:

   I) Payment through net banking: Rs 5.00+Service tax per transaction.
   II) Payment through debit card: 0.75% of transaction amount + service tax up to Rs 2000.00 per transaction and 1% of transaction amount + service tax above Rs 2000.00 per transaction.
   III) Payment through credit card: 1.1% of bill amount+ service tax subject to minimum of Rs 5.00 per transaction.

b) APDCL PAYMENT GATEWAY: Log on to www.apdcl.gov.in and pay using APDCL payment gateway. The APDCL Payment Gateway is powered by Citrus (P) Ltd in collaboration with Yes Bank (P) Ltd. The payment can be done through net banking, debit card or credit card. The receipt will be generated instantly. An e-receipt will be generated instantly. The consumer will also receive an SMS confirmation regarding the transaction.

This Gateway will be available very soon.

The rates of service charges are as follows:

   I) Payment through net banking: Rs 3.50+Service tax per transaction.
   II) Payment through debit card: 0.75% of transaction amount + service tax up to Rs 2000.00 per transaction and 1% of transaction amount + service tax above Rs 2000.00 per transaction.
   III) Payment through credit card: 1% of bill amount+ service tax per transaction.

2. Online payment using various wallets. The various wallet service providers are Vodafone m-pesa wallet, Airtel Money wallet, Paytm wallet, Pay Point wallet.

a. Vodafone M-Pesa Wallet (Both online and offline modes):

   ONLINE MODE.

   Consumers having smartphones with internet connection can download the Vodafone m-pesa application and pay their electricity bills through the application using wallet, net banking, credit card or debit card. An e-receipt will be generated instantly. The consumer will also receive an SMS confirmation regarding the transaction.
OFFLINE MODE:
Here the customers with a Vodafone connection have to visit any authorized M-Pesa agent or self-register by dialing *400# and provide some basic information and after that an SMS will be sent to his/her number confirming his/her registration. It is basically Digital Money on Mobile wallet.

Here the consumers having a Vodafone connection with any handset without internet connection can pay their electricity bill anytime and anywhere provided they have money in their mobile wallet. For depositing money in their wallet they have to visit the nearest m-pesa agent. The receipt will be sent through SMS to the consumer's mobile number.

**Service charges**: - Rs. 5.00 plus service tax per transaction.

*The facility is presently available only for the consumers billed centrally in SAP billing system.*

b. **AIRTEL MONEY WALLET** (Both online and offline modes):

**ONLINE MODE**: Consumers having smartphones with internet connection can download the Airtel Money application and pay their electricity bills through the application using wallet, net banking, credit card or debit card. An e-receipt will be generated instantly. The consumer will also receive an SMS confirmation regarding the transaction.

**OFFLINE MODE**: Here the customers with an Airtel connection have to visit any authorized Airtel Money agent or self-register by dialing *400# and provide some basic information and after that an SMS will be sent to his/her number confirming his/her registration. It is basically Digital Money on Mobile wallet.

Here the consumers having an Airtel connection with any handset without internet connection can pay their electricity bill anytime and anywhere provided they have money in their mobile wallet. For depositing money in their wallet they have to visit the nearest Airtel Money agent. The receipt will be sent through SMS to the consumer’s mobile number.

**Service charges**: - Rs. 5.00 plus service tax per transaction.

*The facility is presently available only for the consumers billed centrally in SAP billing system.*

c. **PAYTM WALLET** (Only Online):

Consumers having smartphones with internet connection can download the Paytm application and pay their electricity bills through the application using wallet, net banking, credit card or debit card. An e-receipt will be generated instantly. The consumer will also receive an SMS confirmation regarding the transaction.
**Service charges:** - Rs. 5.00 plus service tax per transaction.

*The facility will be very soon available only for the consumers billed centrally in SAP billing system.*

d. **PAY POINT WALLET** (Only Online):

This wallet will be made available very soon. Details will be published in this website.

**Service charges:** - Rs. 5.00 plus service tax per transaction.

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**OFFLINE MODE (WITHOUT ACCESS TO INTERNET)**

The consumers of APDCL have several options of paying their Electricity bills offline at various counters, outlets, etc approved by APDCL. Offline payment can be made through SBI POS, Bill Cloud (P) Ltd, Sahaj e-village Ltd, Sumato Globaltech (P) Ltd, Arunudoi Centres.

1. **BILL CLOUD**:

Here the consumers have to visit the nearest mobile recharge counter approved by Bill Cloud with their current electricity bill and make cash payment for a real-time credit in APDCL system and an SMS e-Receipt will be generated.

**Service Charges:** - a) Up to bill amount of Rs. 1500.00 = Rs. 10.00+ service tax.

b) For bill amount above Rs. 1500.00 = Rs. 12.00+ service tax.

*The system is presently operational in Teok Electrical Division which will be expanded to Silchar Electrical Zone very soon.*

*The facility is not available for the consumers billed centrally in SAP billing system.*

2. **SAHAJ e-VILLAGE Ltd**:

Here the consumers have to visit the nearest CSCs (Arunodoi Kendras) along with their current electricity bills and pay their electricity bills in cash. The receipt will be given at the CSCs itself.

**Service Charges:** - Rs. 7.49 + service tax per transaction.

*The system is presently operational in Nalbari Electrical Division.*

*The facility is not available for the consumers billed centrally in SAP billing system.*
3. **SUMATO GLOBALTECH (P) Ltd:**

Here the consumers have to visit the nearest approved retailers of Sumato Globaltech along with their current electricity bill and make cash payment for a real-time credit in APDCL system and an SMS e-Receipt will be generated.

**Service Charges:**
- a) Up to bill amount of Rs. 1000.00 = Rs. 7.00.
- b) For bill amount above Rs. 1000.00 = Rs. 10.00.

*The system will soon be operational in some rural areas of Lakhimpur Electrical Division.*

*The facility is not available for the consumers billed centrally in SAP billing system.*

4. **ARUNODOI CENTRES:**

Here the consumer has to visit the nearest CSCs (Arunodoi Kendras) along with their current electricity bills and pay their electricity bills in cash. The receipt will be given at the CSCs itself.

**Service Charges:** - Rs. 10.00 + service tax per transaction.

*The system will soon be operational in some areas of Tezpur Electrical Circle.*

5. **SBI POS:**

Here the Consumers can pay their electricity bills directly by swiping their debit or credit cards at the POS (Point of Sale) machines provided by State Bank of India installed at some locations approved by APDCL. The POS machine will generate the receipt which will be valid for all further correspondence with APDCL.

**Service Charges:** - Rs 7.00 + service tax per transaction.

*The system is presently operational at some areas of Guwahati Electrical Circle-1, Tezpur Electrical Circle and North Lakhimpur Electrical Circle.*

**N.B:**

1. No part payment will be accepted in any of the above mentioned options.
2. Payment after due date will be accepted only when the consumers pay by logging into [www.apdcl.gov.in](http://www.apdcl.gov.in) by using either of the two Gateways.